

Michael T. Ferens
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Re: Highest Recommendation for Thom Parkin

Dear Sir or Madam,

Thom is a rare individual as he is always searching out ways to improve policies and procedures, looks for work, participates in all meetings and is enthusiastic in all his work. These qualities combined with his technical experience will make him a truly positive addition to his next place of employment.

Throughout the past 7 months I have had the privilege to work with Thom Parkin at Science Application International Corporation (SAIC) as contractors to the Department of Homeland Security (DHS) and National Communication Systems (NCS) working on Government Emergency Telecommunications Services (GETS).

When Thom announced he was leaving SAIC in order to relocate to be closer to his family, I immediately offered to provide a letter of recommendation. My initial thoughts were that whoever is fortunate to employ Thom gains the benefit of an individual who is dedicated, very enthusiastic and who looks for work. Thom will be missed here, but as a colleague, I feel so strong about his work ethic that I do not hesitate to share my experiences working with Thom.

When Thom started with SAIC, he did not want to wait for the work to come to him. Instead, Thom asked questions from team members in effort to determine what responsibilities needed attention. Thom immediately took up the task of collecting input, editing, writing and distributing the GETS newsletter to our 1,500 subscribers. This newsletter is available to over 80,000 GETS users. In addition, Thom streamlined operational procedures with regard day- to-day team tasks dealing with email and phone communication with our government clients. Due to Thom's efforts and technical background, in a matter of weeks, our database information was cleaned up eliminating the hundreds of undeliverable emails that had plagued the office for over a year. Thom took on these additional tasks while training and handling his day-to-day responsibilities.

I can attest that Thom is quick to contribute ideas in all staff meetings ideas regarding departmental procedural items that have cut costs and improved our services to our clientele.

Please let me know if I can provide further information

Michael Ferens